

FAQs

Q: How do I get to Beth El Synagogue?

A: Beth El Synagogue is located at 5225 Barry Street West in St. Louis Park, MN 55416, right off of Highway 100 and 394.

Q: Where do I purchase tickets?

A: You can purchase tickets online at etix.com and Etix charge by phone at 800.514.3849.

Q: Are there ticket refunds?

A: There are no refunds, and the concert is rain or shine.

Q: Can I purchase tickets on the night of the concert?

A: Yes. If tickets are still available the day of the show, you will be able to purchase on site beginning at 3pm, when the gates open.

Q: Can I use my mobile device to scan my concert ticket at the door?

A: Yes, etix offers a barcode that is visible on your mobile device, which the box office can scan at the door.

Q: Is the concert family-friendly?

A: *Common Sound* is indeed an all ages event; children under 5 are free with paid adult.

Q: Is this event accessible for people with special needs?

A: Yes. Benilde-St. Margaret and Beth El both have several ADA-marked spots and the event itself is completely accessible.

Q: Where can I park?

A: Benilde-St. Margaret's parking lot is directly across from the event. Concert event parking is free and based on a first come first serve basis. VIP parking will be marked off accordingly. In addition, there is parking available on the surrounding streets. Please call Sue McLean & Associates if you have further questions about parking 612-343-8662.

Q: Is tailgating allowed?

A: Tailgating is NOT allowed on Benilde-St. Margaret's property.

Q: Are food or beverage allowed in the amphitheater?

A: No outside coolers, food and/or beverage are allowed. There will be concessions available for purchase inside the venue. There will be a bag check upon entrance, and an identification verification process via wristband to purchase alcohol. KOSHER FOOD AND ALCOHOL WILL BE AVAILABLE FOR PURCHASE AT THE SHOW!

Q: What is kosher food?

A: The word kosher (*kasher* in Hebrew) means fit or proper. Kosher food is food that is suitable for a person to eat according to Jewish tradition (based in the Hebrew Bible and its rabbinic interpretation). Those who adhere to Jewish dietary laws will ensure that the food they consume doesn't have a mixture of meat and dairy, that there aren't ingredients derived from prohibited species like pork or shellfish, and that and processed ingredients meet the same standard. This does NOT mean that a rabbi or someone else "blessed" the food. It simply means that the production is held to specific standard. To learn more, please visit: <http://www.mspkosher.org/faq/> or <https://www.myjewishlearning.com/article/kosher-food/>

Q: What happens if there is rain or inclement weather?

A: The concert is rain or shine. If there is severe weather, the City of St Louis Park with SMA, Beth El and BSM will implement an evacuation and safety plan. We will make announcements from the stage during such an event.

Q: Is photography or recording permitted?

A: No professional photography allowed at the show. No cameras with a removable lens or video equipment are allowed without advanced written permission.

Q: Is smoking permitted?

A: Beth El Synagogue is a non-smoking venue, including e-cigarettes.

Q: Will we be permitted to leave the venue and return?

A: There will be no re-admittance after entry.

Q: Can I bring my pet?

A: Please do not bring your pet to the concert. Pets are not allowed. Service Animals are allowed.

Q: Is there road construction in the area?

A: Summer = Construction. We'll update this page with any relevant construction information. Please check the MN Department of Transportation website for current construction info: www.dot.state.mn.us/roadwork/current.html